

Croft House Environmental Policy – kind to you and the environment

Croft House aims to enhance its guests experience in Exmoor, and to provide comfortable accommodation, great hospitality and a hearty breakfast.

Our environmental policy seeks to further enhance our guests experience in harmony with the environment and to preserve, to promote and to enhance Exmoor's special qualities for future enjoyment.

Croft House seeks to minimise its own impact on the environment whilst maintaining quality standards for our guests.



Our commitments are to:

- Use local, fairtrade and environmentally friendly products and suppliers where possible
- Preserve and promote Exmoor's special qualities
- Support local businesses and the community
- Reduce our business environmental impact
- Create a quality visitor experience at Croft House

We hope you enjoy your visit to Exmoor and enjoy the special qualities of this beautiful environment and that you may see why we would like to maintain these qualities for the future. We also hope you enjoy your stay at Croft House and enjoy some of the benefits of our approach.

Some examples of our actions taken to reduce the environmental impact of our business:-

- Energy efficient boiler installed in 2008 with fully pressured hot and cold water feed. All thermostatic radiator controls renewed and roof insulation improved.
- Old fridges and freezers replaced with the most energy efficient models.
- Ongoing monitoring of consumption of electricity, oil and water and the introduction of initiatives to reduce our usage of these resources.
- Cleaning products and practices are, where practical, environmentally friendly.
- Basement renovation work undertaken using traditional methods and materials

We continually audit our efforts and look for new ways to reduce our impact on the environment. If you have any suggestions you would like to make they will be welcomed.

Croft House - enhancing your stay through our environmental approach

We hope you enjoy your visit to Exmoor, we will be pleased to share our knowledge of Exmoor to help you enjoy its special qualities. We hope you find time to admire its amazing landscapes, unique wildlife, tranquillity and dark skies.

We also hope you enjoy your stay at Croft House and the benefits of our environmental approach, our breakfasts include scrumptious local sausages and fresh free range eggs and our natural skin care products have been carefully selected to be kind to you and to the environment.



Benefits for you to enjoy:

- **Exmoor** - Discover what Exmoor has to offer, see the extensive information in the lounge and the notice board for fun events and festivals. Let us help you plan your car free days out and advise you on good places to eat and shop locally.
- **Breakfast** - savour our locally made sausages, enjoy really fresh free range eggs, sample local and home made preserves and taste the creamiest milk and organic yogurt from Devon
- **In your guest bedroom** - sample tea and hot chocolate from our local merchant, Miles of Porlock and enjoy our hand made Border and fairtrade biscuits.
- **Relax** in the shower or bath with sumptuous hand made skin care products using natural ingredients, free from SLS, Parabens and Petrochemicals, totally biodegradable and derived from ethical sustainable sources and not tested on animals. These have proved so popular they are now available for you to purchase and take home including a natural remedy for aching muscles and joints and for sore feet.
- **Secure a value for money return trip**, book a return trip to Croft House and enjoy the different seasons of Exmoor, discounts are often available on advance bookings for return visits in late Autumn to early Spring.

If you would like to support keeping Exmoor special you may consider the following:-

- **Turn off bedroom lights and equipment when you go out, and at night.** For the safety and comfort of all our guests **please do not** switch off lights in communal areas. We monitor the lighting left on and ensure minimal lights are left on in the stairwell and hallway at night for safety reasons.
- **Leave unwanted bottles and papers next to your room bin** – so we can recycle them for you.
- **Use the bathroom ventilation to minimise condensation** – ensure fans are switched on and open bathroom doors and windows during or after your shower / bath
- **Hang towels up appropriately to dry and follow our towel policy**
- **You may like to make a small donation to Exmoor National Park's environmental support fund 'Care Moor for Exmoor'** – see our collection box in the hallway

Our approach seeks to enhance your stay without enforcing compliance or constrain you in any way. If you have any suggestions you would like to make they will be welcomed.